



September 1, 2023

Neighbors and Fellow Citizens of River Heights:

As many of you are aware, Logan City will discontinue providing trash collection services outside of Logan City limits. Logan City has provided these services since the 1970s. At the time, the county did not want to take on this responsibility which resulted in a poorly written service agreement with Logan City.

The time has come for independent municipalities in Cache County to be back in the driver's seat with their service agreements and the services they provide for their citizens. The discontinuation of trash services being provided by Logan City is one step in the right direction for independent municipalities to chart their own course moving forward.

For the better part of two years, the mayors in the Valley have been working to find a solution, taking many factors into serious consideration; costs, logistics, dependability, customer experience, and impact on our citizens, among others. Our efforts resulted in the formation of the Cache Waste Consortium (CWC), an independent waste consortium made up of the following municipalities: Amalga, Clarkston, Hyde Park, Hyrum, Mendon, Millville, Newton, Nibley, North Logan, Paradise, River Heights, Trenton, Wellsville, and Unincorporated Cache County (Benson, College Young Ward, Cove, Mt. Sterling, Petersboro, and Young Ward). Cities not included in the Consortium are Smithfield, Lewiston, Richmond, Cornish, Providence, and Logan City.

I am proud of the work and efforts of all mayors from participating municipalities in the CWC. Many hours of discussion, questions, research, and deliberation preceded its formation. Each of the city councils from the participating CWC municipalities voted in favor of joining the CWC. After its formation, a Request for Proposals (RFP) was posted requesting bids to provide trash services. Each of the responding companies provided detailed proposals for the services they would provide and was interviewed by the CWC with Waste Management (WM) being selected through this process.

What does this all mean for each of us? To answer some of the most common questions that have been posed to me, I am including a FAQs list with responses.

***How much will this change cost me?***

*Our biggest priority was to bring the most dependable service provider to River Heights at the lowest cost to our residents, which I feel we have accomplished. Below is an example of what current residential trash collection rates are compared to what WM will charge. The list below is not a comprehensive list of charges for all services Waste Management offers. For commercial rates and additional services see Appendix A.*

Currently each household pays a \$3.00 monthly Communication fee to Logan City, which covers 911, dispatch, recording, and radio services). This \$3.00 has been attached to the garbage fee but will likely appear as its own line item once WM begins billing.

	<b>Current charges with Logan City:</b>	<b>New Charges after Migration to Waste Management:</b>
Single Family Dwellings (90 gallon)	\$15.65	\$15.99
Single Family Dwellings (60 gallon)	\$13.40	\$15.00
Extra 90 Gallon Containers	\$15.15	\$8.25
Green Waste Containers	\$5.00	\$5.00
Recycling Containers	\$3.00	\$5.00
New Homes (can delivered)	\$26.00	\$25.00
Communication Charges (Logan City)	\$3.00	\$3.00
Administrative Charges (RH City)	\$1.00	\$1.00

(The rates published here and used in this example are a good-faith calculation of what rates will be moving forward with Waste Management. Please see Appendix A following this letter for a complete rate schedule provided by Waste Management.)

**When is residential service starting?**

WM will begin residential waste collection services beginning **October 1, 2023**.

**Will my garbage day change?**

WM is evaluating the current routes and will update residents of their collection dates via a mailer in mid-September.

- Trash will still be collected once per week.
- Recyclables will be collected once every two weeks. WM will collect clean plastic bottles, aluminum cans, paper, and cardboard.
- Residential green waste will be collected every other week through October 31st.

**Will I get a new can?**

You will continue to use the same containers. WM will purchase them from Logan City.

**Who will bill residential customers for service?**

River Heights City will continue to bill residents, as we currently do. WM will then bill River Heights.

**When are Commercial Services starting (for those who have a larger metal bin)?**

All commercial customers in the River Heights service area will transition to WM by October 1, 2023. WM will send a postcard to the company billing address to notify the business of the exact date for service.

**Who will bill commercial customers for service?**

WM (not River Heights) will begin billing commercial customers at the start of their service.

*Once notified that WM will start their service, commercial customers can set up an account on **wm.com**. With a **wm.com** account, commercial customers will be able to schedule services, go paperless, access invoices, check account balances, make electronic payments, and set up recurring automatic payments. Customers will need their WM account number (from the first invoice) to set up their online account.*

***Who can I contact for more information?***

*Commercial customers can contact WM at 1-800-796-9696 with questions about their service. Please be sure to indicate that you are in River Heights.*

*Residential customers should call River Heights City.*

I understand that change can be difficult and frustrating at times. I don't suspect that to be the case here. The CWC and WM have worked diligently to minimize any impacts of this change to all trash customers. We appreciate your patience and consideration as we continue to navigate these changes. We also thank you for all you do to support your neighbors and fellow citizens. Where possible, please help explain these changes and provide support to your neighbors who may have more difficulty with adapting to these changes in services.

For those interested in attending, we will have a representative from WM presenting at and taking questions from our city council during our next city council meeting on Tuesday, September 5, 2023 at 6:30 PM.

Sincerely,

A handwritten signature in black ink, appearing to read "Jason Thompson". The signature is fluid and cursive, with a large initial "J" and "T".

Jason Thompson  
Mayor  
River Heights City

## Appendix A

<b>Residential Single Family</b>	<b>1st Container</b>	<b>Add'l Container</b>
Refuse, 64 gallon, weekly collection	\$ 15.00	\$ 8.25
Refuse, 96 gallon, weekly collection	\$ 15.99	\$ 8.25
Recyclables, 96 gallon, every other week collection	\$ 5.00	\$ 3.00
<b>Residential Ancillary Services/Charges:</b>		
Container Exchange - Swap old container with new	\$ 45.00	
Container Delivery - New starts and additional containers	\$ 25.00	
Removal Charge	\$ 25.00	
Contamination Charge	\$ 5.00	
Overage Charge	\$ 5.00	
Resume Charge	\$ 25.00	
Container Replacement - If damage caused by customer	\$ 75.00	

<b>Commercial</b>	<b>1st Container</b>	<b>Add'l Container</b>
Refuse, 96 gallon, weekly collection	\$ 15.99	\$ 8.25
2-yard, per collection	\$ 56.29	\$ 56.29
4-yard, per collection	\$ 112.58	\$ 112.58
6-yard, per collection	\$ 168.87	\$ 168.87
8-yard, per collection	\$ 225.16	\$ 225.16

<b>Commercial Container Matrix</b>	<b>Frequency-Trash</b>				
<b>Container Size</b>	<b>1x</b>	<b>2x</b>	<b>3x</b>	<b>4x</b>	<b>5x</b>
2YD	\$ 56.29	\$ 112.58	\$ 168.87	\$ 225.16	\$ 281.45
3YD	\$ 84.44	\$ 168.87	\$ 253.31	\$ 337.74	\$ 422.18
4YD	\$ 112.58	\$ 225.16	\$ 337.74	\$ 450.32	\$ 562.90
6YD	\$ 168.87	\$ 337.74	\$ 506.61	\$ 675.48	\$ 844.35
8YD	\$ 225.16	\$ 450.32	\$ 675.48	\$ 900.64	\$ 1,125.80
<b>Commercial Ancillary Services/Charges:</b>					
Contamination Charge	\$ 75.00				
Overage Charge	\$ 75.00				
Relocate Charge	\$ 100.00				
Removal Charge	\$ 100.00				
Reactivation Fee	\$ 25.00				
Relocate Fee	\$ 75.00				
Lock Charge - per lock per month	\$ 22.00				
Resume Service Fee	\$ 60.00				

<b>Roll-Off Services</b>	
Roll-Off Haul Fee (Does not Include Disposal)	\$ 335.00
MSW Disposal Charge Per Ton (4 Ton Minimum)	Facility tip fee
Green Waste Disposal Charge Per Ton (4 Ton Minimum)	Facility tip fee
RCY Disposal Charge Per Ton	Facility tip fee
<b>Roll-Off Ancillary Services/Charges:</b>	
Minimum Haul (Inactive for more than 30 Days)	\$ 335.00
Relocation	\$ 335.00
Delivery Fee	\$ 335.00
Trip Charge (not ready, overloaded, location blocked, etc.)	\$ 335.00